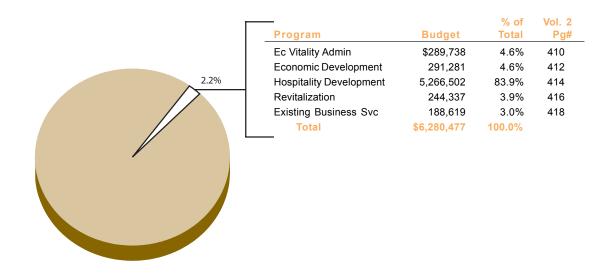
The pie chart presented on this page provides two overviews of the Economic Vitality Department's adopted FY 2004/05 program budget operating expenditures (i.e., excludes grants & trusts, debt service and transfers out):

- 1. The Economic Vitality Department's adopted FY 2004/05 program operating budget as a percentage of the citywide total adopted program operating budget, and
- 2. All of the Economic Vitality Department's operating programs and their applicable expenditures and percent of the department's total program operating budget.

## The Economic Vitality Department Represents 2.2% of the City's Total Program Operating Budget



# Economic Vitality Department

#### **Mission**

To position Scottsdale for sustainable, longterm economic vitality in order to enhance the quality of life for all residents.



Departmental Staffing						
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05		
Full-time Equivalent (FTE) % of City's FTE's	10.00	8.00	8.00	10.00 0.5%		
Departmental Expenditures by Type						
Actual Adopted Estimate Adopted 2002/03 2003/04 2003/04 2004/05						
Personal Services	\$637,133	\$723,318	\$723,318	\$835,452		
Contractual Services	5,604,707	5,777,161	5,829,405	5,428,023		
Commodities	21,147	13,515	13,515	17,002		
Total Program Budget	\$6,262,988	\$6,513,994	\$6,566,238	\$6,280,477		
% of City's Total Program Operating Budget 2.2%						

## ECONOMIC VITALITY ADMINISTRATION



#### **Program Description**

The Economic Vitality Administration program provides administrative services for the Economic Vitality Department.

#### **Trends**

Given the current conditions and budget situation, the Economic Vitality Department is trying to maintain full services with fewer resources (personnel and budget).

#### **Program Broad Goals**

Effective administration of the Economic Vitality Department.

## Program 2004/05 Objectives

Continue to be efficient in use of monetary resources. Target is to come in under budget by at least 2% this year.

Continue to effectively manage department personnel to accomplish all goals of recently adopted Economic Vitality Strategic Plan.

#### **Program Provided in Partnership With**

City Council, City Manager, Economic Vitality Department, other City departments

#### **Program Customers**

City Council, City Manager, Economic Vitality Department

#### City Council's Broad Goal(s)

Economy

#### **Basic Equipment**

Computers, telephones, general office equipment

#### Special Equipment

None

Resources by Type				
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05
General Fund Support	\$279,385	\$279,288	\$366,271	\$289,738
Total Program Revenues	\$279,385	\$279,288	\$366,271	\$289,738
Expenditures by Type				
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05
Personal Services	\$185,580	\$192,292	\$192,292	\$197,116
Contractual Services	72,995	78,196	165,179	83,822
Commodities	20,810	8,800	8,800	8,800
Total Program Budget	\$279,385	\$279,288	\$366,271	\$289,738

#### Program/Service Outcomes: (based on program objectives)

	Actual FY 2001/02	Actual FY 2002/03	Projected FY 2003/04	Projected FY 2004/05
Efficient budget management. Fiscal Year 2002/03 cost savings totaled \$311,902	(12%)	(12%)	(5%)	(5%)

Program :	Staffing	
	General Manager Administrative Secretary	1.00 1.00
	Total Program FTE	2.00

#### **Prior Year Highlights**

Effectively managed budget so that Economic Vitality came in under budget last fiscal year.

Effectively managed department personnel to accomplish program objectives while remaining 20 percent below originally planned staffing levels.



The Economic Development program is responsible for enhancing the economic well-being and quality of life of the community and its residents by providing quality, useful information and responsive, effective services to targeted employers and industries, and revenue generators interested in building or expanding in Scottsdale.

#### **Trends**

The key indicators of performance for Economic Development are indirect measures such as targeted job creation and revenue enhancement. Economic Development can only assist in this process, as the private sector must actually perform in order to achieve these goals.

#### **Program Broad Goals**

Expand and maintain significant sales tax revenue generators for the City through the enhancement of retail sales-based businesses.

Market and recruit targeted employers and support entrepreneurs and existing businesses in order to provide sustainable employment opportunities in Scottsdale while assuring that new employer's pay scales accommodates working and living in Scottsdale and continue Scottsdale's history as a net importer of jobs.

Provide high quality, accessible market information on the Scottsdale market and Scottsdale development initiatives.

Resources by Type				
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05
General Fund Support	\$239,365	\$279,082	\$279,082	\$291,281
Total Program Revenues	\$239,365	\$279,082	\$279,082	\$291,281
Expenditures by Type				
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05
Personal Services				
Personal Services Contractual Services	2002/03	2003/04	2003/04	2004/05
	<b>2002/03</b> \$133,831	<b>2003/04</b> \$161,837	<b>2003/04</b> \$161,837	<b>2004/05</b> \$168,484

## Program 2004/05 Objectives

Market, recruit, and encourage development of vacant and new retail facilities that augment and diversify the range of shopping opportunities for citizens and visitors. Work with the owners and developers of the Scottsdale Rd/Loop 101 development and with the State Land Department on viable retail vision for Core South.

Focus attraction efforts on smaller companies that generate high wages, and have minimal negative community impacts. Concentrate on bio-medical and biotech jobs that provide economic sustainability and enhancement for the community. Work with GPEC on the recruitment of direct and appropriate support businesses for targeted industries.

Work with technology related organizations on the development and promotion of technology, biotechnology base and associated telecommunications infrastructure in Scottsdale.

Regularly update and post economic, retail, demographic, and tourism related information via the City's Internet and in print.

## Program Provided in Partnership With

City Council, City Manager, other City departments, Chamber of Commerce, Greater Phoenix Economic Council (GPEC), Arizona Land Department, Arizona Department of Commerce

#### **Program Customers**

City Council, City Manager, other City departments, existing and prospective businesses, other economic development and governmental agencies, general public

#### City Council's Broad Goal(s)

Economy

#### **Basic Equipment**

Computers, telephones, general office equipment

#### Special Equipment

Geographic/Economic software



ed /05

#### **Performance Measures**

Actual Actual Projected Proj FY 2001/02 FY 2002/03 FY 2003/04 FY 20	•

# of jobs created within City limits
17 companies/
1,716 jobs
23 companies/
23 companies/
2,032 jobs
15 companies/
2,000 jobs
1,500 jobs

% of annual revenue sales tax increase
-2.0% not available
2.0% plus
3.0% plus

Program/Service Outcomes: (based on program objectives)

Program/Service Outputs: (goods services units produced)

	Actual FY 2001/02	Actual FY 2002/03	Projected FY 2003/04	Projected FY 2004/05
# of jobs created within City limits	17 companies/ 1,716 jobs	23 companies/ 2,032 jobs	15 companies/ 2,000 jobs	13 companies/ 1,500 jobs
% of annual revenue sales tax increase	-2.0%	not available	2.0% plus	3.0% plus

Program	Staffing	
	Economic Vitality Manager Economic Vitality Spec.	1.00 1.00
	Total Program FTE	2.00

#### **Prior Year Highlights**

Worked extensively with retail revenue generating entities including car dealers and numerous retail businesses, both large and small, throughout the City. Retailers generate over \$50 million annually in City tax revenues.

Assisted in locating 23-targeted businesses employing over 2,000 people at an average wage of \$60,600 during Fiscal Year 2003/04.

Updated and published (in both written and electronic format) studies on tourism, retail, economic trends, demographic trends and two community profiles.



The Hospitality Development program is responsible for the economic well-being and quality of life of the community and its residents by strengthening the local tourism industry through a comprehensive tourism development program of tourism research, marketing and promotion, support of special events, and the development of destination attractions and tourism infrastructure.

#### **Trends**

Scottsdale market hotels posted a 2% increase in occupancy for calendar year 2003 in spite of the addition of three new luxury resorts just outside Scottsdale. However, the average rate declined nearly 5% as a result of the increase in direct competition. Barring unforeseen events that negatively impact the economy and tourism, the industry expects the gradual increase in occupancy to continue but average rate will continue to be suppressed until demand catches up with supply.

#### **Program Broad Goals**

Special events are one of Scottsdale's most important tourism marketing tools. Events such as the FBR Open, Barrett Jackson Auto Auction, Scottsdale Arabian Horse Show, and the Fiesta Bowl not only attract significant numbers of visitors to the area, but also provide valuable exposure to potential visitors through their media coverage.

The development of new destination attractions and special events that are in keeping with the character of the community, and which are consistent with the industry's major "drivers" or theme (golf, western, art/culture, culinary, and participatory sports) to help broaden the market, and provide additional reasons for visitors to choose Scottsdale as their destination.

Resources by Type Adopted **Estimate** Adopted Actual 2002/03 2003/04 2003/04 2004/05 General Fund Support \$5,465,040 \$5,266,502 \$5,481,340 \$5,531,340 **Total Program Revenues** \$5,465,040 \$5,481,340 \$5,531,340 \$5,266,502 **Expenditures by Type** Actual Adopted **Estimate** Adopted 2002/03 2003/04 2003/04 2004/05 Personal Services \$ 61,057 \$149,324 \$101,898 \$101,898 **Contractual Services** 5,403,983 5,379,442 5,429,442 5,115,888 Commodities 1,290 **Total Program Budget** \$5,465,040 \$5,481,340 \$5,531,340 \$5,266,502 Work with the Scottsdale Convention and Visitors bureau to develop programs and activities that maximize bed-tax dollars available for destination marketing to attract our targeted visitor.

### Program 2004/05 Objectives

Facilitate the development of at least one new special event or destination attraction.

Revamp the City's event promotional support program to better reflect current trends and needs.

Find ways to better explain the value of the tourism industry to the community.

#### **Program Provided in Partnership With**

City Council, City Manager, other City departments, Scottsdale Convention & Visitor's Bureau, Tourism Development Commission

#### **Program Customers**

City Council, City Manager, other City departments, the Scottsdale Convention & Visitor's Bureau, local tourism industry

#### City Council's Broad Goal(s)

Economy

#### Basic Equipment

Computers, telephones, general office equipment

#### Special Equipment

None



Scottsdale hotel/motel average occupancy rate

Program/Service Outputs: (goods, services, units produced)						
	Actual FY 2001/02	Actual FY 2002/03	Projected FY 2003/04	Projected FY 2004/05		
Annual percentage change of bed tax receipts	-13.0%	0.0%	0.0%	2.0% plus		
Scottsdale hotel/motel average occupancy rate	59.5%	61.3%	63.0%	64.5%		
Program/Service Outcomes: (based on program objectives)						
	Actual FY 2001/02	Actual FY 2002/03	Projected FY 2003/04	Projected FY 2004/05		
Annual percentage change of bed tax receipts	-13.0%	0.0%	0.0%	2.0% plus		

59.5%

61.3%

Program :	Staffing	
	Economic Vitality Researcher Tourism Manager	1.00 1.00
	Total Program FTE	2.00

#### **Prior Year Highlights**

63.0%

64.5%

Successfully completed the development agreement between the City and the Frank Lloyd Wright Foundation for a major new visitor attraction at Taliesin West.

Provided funding and event support for a significant first-time event in Scottsdale, the Rock n' Roll Marathon, the largest first-time marathon generating an estimated 10,000 new room nights for Scottsdale hoteliers.

The Revitalization program is responsible for enhancing the economic well-being and quality of life of Scottsdale by encouraging continued reinvestment in the mature areas of the community in both commercial and residential properties through private entities and/or private/public partnerships.

#### **Trends**

While there are sections of the mature portion of Scottsdale that do need assistance, much of this area remains stable and is seeing new investment. The housing appreciation rate in South Scottsdale is one of the highest in the Valley, and significant new capital investment is occurring in the residential and commercial sectors.

#### **Program Broad Goals**

To provide information and support to private sector entities interested in investing in existing facilities, where such projects enhance the revitalization of the mature areas of Scottsdale.

To encourage private development of new commercial uses and residential communities on vacant or obsolete properties in our mature areas of Scottsdale that will support the surrounding business community.

Working within the Redevelopment Areas of Scottsdale, act as the project manager to bring to fruition key public projects of all sizes that can effect perception and investment in those sections of the community.

## Program 2004/05 Objectives

Continue involvement in Smitty's site (McDowell Village) development and sale of land to developer for senior housing and retail. Construction starting summer 2004 with senior center completion in fall 2005.

Work with private property owners of key sites south of Camelback Road to redevelop and enhance their properties.

Continue efforts on implementation of key revitalization strategies such as McDowell streetscape improvements, downtown parking and façade improvements and south Scottsdale fee waiver program.

#### **Program Provided in Partnership With**

Other City departments, private sector

#### **Program Customers**

City Council, City Manager, other City departments, existing and potential businesses, property owners

#### City Council's Broad Goal(s)

Economy

#### **Basic Equipment**

Computers, telephones, general office equipment

#### Special Equipment

None

Resources by Type				
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05
General Fund Support	\$166,367	\$344,789	\$244,789	\$244,337
Total Program Revenues	\$166,367	\$344,789	\$244,789	\$244,337
Expenditures by Type				
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05
Personal Services	\$161,573	\$172,286	\$172,286	\$171,726
Contractual Services	4,712	170,855	70,855	70,963
Commodities	81	1,648	1,648	1,648
Total Program Budget	\$166,367	\$344,789	\$244,789	\$244,337



<b>Program/Service Outputs:</b>	(goods, services,	units produced)
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	Actual FY 2001/02	Actual FY 2002/03	Projected FY 2003/04	Projected FY 2004/05
# of major development agreements prepared	1	2	3	2
# of times assistance was provided for other redevelopment projects	10	12	12	15

#### **Program/Service Outcomes: (based on program objectives)**

	Actual FY 2001/02	Actual FY 2002/03	Projected FY 2003/04	Projected FY 2004/05
Housing appreciation rates - southern part of the City	7.0%	7.8%	7.4%	6.0%
Dollar value of building permits issued south of Camelback Road	\$48.4 million	\$47.5 million	\$50.0 million	\$60.0 million

Program :	Staffing	
	Economic Vitality Manager Economic Vitality Spec.	1.00 1.00
	Total Program FTE	2.00

#### **Prior Year Highlights**

Assisted developers of the McDowell Village Senior Center and Senior Housing site with the City's zoning and development review process. Construction began mid-2004.

Completed two demonstration projects of the McDowell Road Streetscape Improvements. Streetscape improvements from Hayden Road to Granite Reef were bid in early 2004 with completion expected in December 2004.

Continued work on revitalization projects and key initiatives in the downtown area to include the Waterfront Project and public parking improvements.



The Existing Business Services program is responsible for enhancing the economic well-being and quality of life of the community and its residents by assisting in the retention and/or expansion of the existing business base, preserving employment, maintaining, expanding, and diversifying the tax base, and reinforcing the positive economic environment of Scottsdale.

#### **Trends**

Existing businesses create about 90% of all new jobs in the community and provide significant tax revenues to the City. Therefore, finding ways to support and enhance existing businesses is a critical part of creating long-term economic sustainability.

#### **Program Broad Goals**

Develop an understanding of short and long-term issues affecting small and large companies and act on those issues for the mutual benefit of the community and businesses.

Create and maintain a business information database B3 Program for existing Scottsdale businesses that can be used for research, trend analysis, business community composition and other efforts concerning the existing business community in Scottsdale.

Analyze trends and develop strategic and implementation techniques that will support and enhance the existing business community.

## Program 2004/05 Objectives

Building Bridges to Business Program, B3 Program, to significantly increase the base of knowledge about the existing business community.

Establish an ongoing small business workshop series.

Implement small business assistance programs that encourage new investment in downtown and Southern portions of the City.

#### **Program Provided in Partnership With**

Other City departments and public agencies, private sector, Chamber of Commerce.

#### **Program Customers**

City Council, City Manager, other City departments, existing businesses in Scottsdale

#### City Council's Broad Goal(s)

Economy

#### **Basic Equipment**

Computers, telephones, general office equipment

#### Special Equipment

. None

Resources by Type				
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05
General Fund Support	\$112,832	\$129,495	\$144,756	\$188,619
Total Program Revenues	\$112,832	\$129,495	\$144,756	\$188,619
Expenditures by Type				
	Actual 2002/03	Adopted 2003/04	Estimate 2003/04	Adopted 2004/05
Personal Services	\$ 95,093	\$ 95,005	\$ 95,005	\$148,802
Contractual Services	17,739	33,065	48,326	37,102
Commodities	-	1,425	1,425	2,715
Total Program Budget	\$112,832	\$129,495	\$144,756	\$188,619



#### Program/Service Outputs: (goods, services, units produced)

	Actual FY 2001/02	Actual FY 2002/03	Projected FY 2003/04	Projected FY 2004/05
# of business licenses renewed in Scottsdale	23,094	22,575*	23,050	23,500
# of jobs in Scottsdale	129,000	132,000	135,000	139,000

<sup>\*</sup>Reflects records clean up

#### **Program/Service Outcomes: (based on program objectives)**

	Actual FY 2001/02	Actual FY 2002/03	Projected FY 2003/04	Projected FY 2004/05
# of visits with existing businesses.	50	100	150	200
# of businesses assisted by City to make building improvements	0	5	10	20

Program Staffing				
	Economic Vitality Manager Economic Vitality Spec.	1.00 1.00		
	Total Program FTE	2.00		

#### **Prior Year Highlights**

Established Downtown fee reduction program affecting over 75 projects to date in downtown specialty districts.

Began work on a online database for small businesses covering key topics or interest to small business owners.

Continued small business workshops and strengthened relationships with the Small Business Development Center of Maricopa Community College District.

